

## Reinforcement Email #1

Dear \_\_\_\_ team,

Recently *\_Hospital X\_* has implemented Photon, a consult communication system that will greatly improve efficiency in our internal workflow and patient care. We have partnered with Photon Medical Communications whose team visited our campus for several days of training where they were able to work one-on-one with over \_\_XX\_\_ providers. This system is live at our hospital and we expect everyone to take advantage of this system we have provided for secure HIPAA-compliant communication.

In alignment with our mission statement; [insert mission statement], we believe that this system will help each of you, and our organization, to meet our stated mission.

If you are having issues with Photon or need additional training, please contact:

[Insert contact name, phone number and email]

We know you will experience improved care by using this new communication application. Thanks for your support and adoption.

Sincerely,

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