Trivia of the Day!

1. **Why would an ED physician send a consult through Photon instead of sending a page?**

   - He is empowering the consultant by giving him immediate access to the entire patient chart, including any additional info added such as pictures of wounds or video of a stroke exam
   - Saves the ED physician the time he would have spent on the phone explaining what the consultant can now see for himself
   - Faster disposition and shorter wait time in ED
   - Communication is documented, eliminating the risk of important info getting lost in translation over the phone

2. **How can a physician send another physician a patient's x-ray?**

   - Send a Photon through that patient

3. **Does an ED physician have to repeat his HPI info (i.e. 60yo F w/ h/o COPD…) when sending a new consult through Photon? Why or why not?**

   - No, if completed in EMR, the HPI can be found in Demographics/ED on Photon

4. **How can a user make sure she gets notified when a patient image is done? What other items can she get notified about?**

   - Under patient's "Options" -> Notifications -> tap desired notification (i.e. New Radiology Images) for that patient
   - Other items include new labs, photos & video, Radiology Reports, Vital Signs, Transcriptions and Patient Discharge
   - Ensure to inform her that she will continue to get notified when new images are complete for this patient unless she turns the notification option "Off" by following the same steps above

5. **A user wants to get notified every time one of her patients gets discharged. What is the easiest way to do this?**

   - Under System Settings -> Notifications For All Patients -> Tap Patient Discharge

6. **If a user is signing out to another provider, how can she share her patients with the provider taking over?**

   - Under each patient's "Options" -> Hand Off & Remove Patient -> type new provider's name -> click OK to confirm

   Make sure the user understands that the patient will now be removed from their list and placed on the new provider's list

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7. **What information do you need to register a new user?**

   - Full name, credentials, job title, primary and secondary specialty (at that specific hospital) and whether they take call for each, cell phone number and email address (preferably an email that is viewable over their phone)

8. **Why might a user have trouble loading the Photon app on their smart device?**
   - The user has a device other than Apple or Android
   - Or… They are below the minimum requirements of iOS 8.0 or Android v4 Ice Cream Sandwich
   - Low Wi-Fi or cellular connectivity or lack there of

9. **An ED physician isn't sure whether or not the cardiologist on-call is on Photon. How can she check?**
   - ***If your Facility uses Photon Scheduling:*** Click "On-Call Specialists," which is a *real-time* list of providers on-call, and look under Cardiology. If that physician's name does not appear he is not on Photon
   - ***If Not***: She must create a new message and within the "To:" bar and start typing the recipient's name that is in question. If that physician is not populating below he is not on Photon

10. **An ED physician discovers that the on-call specialist needed is not on Photon. Can the system still be used to initiate the consultation? If so, how?**
    - Yes. Click the "New Consultation" button within the ED Dashboard and insert the specialist's number into the "Call Specialist" box at the bottom of the pop-up

11. **A physician denies the opportunity to use Photon while on-call because he feels a phone conversation is necessary for all consultations. Can Photon appease him?**
    - Yes. Photon may be used in conjunction with a phone call through the "*Initiate Phone Communication*" feature.
    - ***Basic Functionality:*** The consultation is received as a phone call (from the system number - [575] 915-1861) but also automatically adds that patient to their Photon list for follow up review.