

Getting Started

IOS users: Be prepared with your “Apple ID”

Minimum Requirements

- Mobile - iOS 8.0/Android v4 “Ice Cream Sandwich”
 - Must allow Photon to access Notifications, Camera, Photos and Microphone
- Desktop - Internet Explorer v8/Google Chrome v16/Safari 5.0/Firefox 9.0/Opera 11.5
- Connectivity – Utilize your environment’s strongest signal, Wi-Fi or Cellular

Download the Mobile Application(s)

Photon and/or Photon Chat

IOS:

1. On smart device, Tap “App Store”
2. Tap “Search” at bottom of screen
3. Tap search bar at top of screen
4. Type:
 - “Photon Medical”
 - OR**
 - “Photon Chat”
5. Tap “Get”
 - Note: Enter Apple ID if Requested
6. Once complete, Tap “Open”
 - Note: Terms & Conditions will appear – Tap “Accept”

Android:

1. On smart device, Tap “Play Store”
2. Tap search bar at top of screen
3. Type:
 - “Photon Medical”
 - OR**
 - “Photon Chat”
4. Tap search
5. Tap first result (application name)
6. Tap “Install”
7. Tap “Accept”
8. Once complete, Tap “Open”
 - Note: Terms & Conditions will appear – Tap “Accept”

Desktop Use (Photon Only): Within any web browser go to www.photonapp.net

Photon vs. Photon Chat

Photon enables secure clinical communication & real-time patient data exchange anytime, anywhere. All user-generated material (text, photo, video) is considered part of the medical record.

Photon Registration

Contact your facility’s Photon System Administrator(s) for account creation

Log In for the First Time

1. From login page, enter username and temporary password found in email from Photon
2. Click “Log In”
3. You will receive a text message and email with a 5-digit activation code
 - Note: Each device requires a one-time activation code
4. Enter 5-digit activation code and click “Register”
5. Create a new password - Follow password requirements listed at the top of the screen
6. Click “Change Password”
7. IOS: Tap hospital name then “Accept” - Android: Tap green checkmark - Web: Click “Accept”
 - Note: If you reject the invitation or cannot log in for any reason you will need to contact your hospital’s Photon System Administrator to be re-invited

Photon Chat facilitates HIPAA-compliant text, photo, & video exchange only. This application is intended for conversation that should not reside in the medical record but needs to remain secure.

Chat - No Registration Required

Chat accesses your personal contact list and may be used immediately